

REQUESTING AN INTERPRETER

Our coordination team is available 24/7, including weekends and holidays, to answer questions and direct you to the proper solution.

To see our current list of languages, go to www.voicesforhealth.com and click on “300+ Languages”.

ON-SITE & TELEHEALTH (evenings, weekends, holidays)

To schedule online:

1. Go to www.voicesforhealth.com and click on “Request an Interpreter”
2. Enter appointment details as prompted

To speak to a coordinator:

1. Dial: [1-800-903-4090](tel:1-800-903-4090), then press **1**
2. Provide details to coordinator

OVER-THE-PHONE (OPI) & VIDEO REMOTE (VRI)

**There is no difference in pricing for these two modalities*

Using landline or cell phone:

1. Dial: [1-800-903-4090](tel:1-800-903-4090), then press **2**
2. Provide Customer ID
3. Select Language: Press 8 to say the language or enter the language code

Using a computer web browser:

1. Go to <https://wedointerpreting.com/login>
2. Enter User Code
3. Select language and click on “Start Call”

Using mobile device (tablet or smartphone)

1. Open the “Language Services” app (available free from the Apple App Store)
2. Enter User Code (note that it will not be necessary to enter this code each time)
3. Select language and touch ▶

**Calls will be routed to video interpreters when available. If you prefer to choose audio or video yourself, go to settings and unselect “Use new design.”*